



Top Reasons to Buy Active Voice **SPEAK**

Active Voice SPEAK is the sophisticated, yet affordable speech-enabled auto attendant that small and mid-sized businesses have been waiting for. Improve your customer service by implementing the easy-to-buy, easy-to-deploy, easy-to-use, tool that reliably routes your calls and frees your staff to focus on more important tasks. SPEAK, it's that easy.

SPEAK improves business productivity

Active Voice SPEAK reduces the duration of the average customer call; reduces the amount of "zero out" calls; frees front desk support to deal with important face-to-face matters; and reduces the need to maintain and print company directories.

SPEAK provides consistent customer service 24/7/365

Active Voice SPEAK performs dynamic call routing to ensure all incoming callers as well as internal transfers are treated in a personalized, professional and highly accurate manner. SPEAK gives all callers around-the-clock, self-service access to important information such as employee and department directories, company information, driving directions, business hours, etc.

SPEAK allows safe, convenient mobile access for employees and customers

Active Voice SPEAK keeps mobile callers connected safely and efficiently, providing hands-free access to the person or information needed while on the go. SPEAK eliminates push-button frustration as well as the need to remember or search for extension numbers.

SPEAK helps mobile users communicate better

Active Voice SPEAK helps out-of-office users stay connected with highly advanced optional features such as an enhanced Text-to-Speech engine, mobile e-mail access, and sophisticated calendaring to review upcoming appointments with accept/decline meeting options.

SPEAK offers quick and easy deployment

Active Voice SPEAK integrates seamlessly with your existing PBX and messaging infrastructure, and is totally self-configuring. Just plug it in and turn it on. An administrator just sets it up to the TDM or IP PBX to route the calls, imports the corporate directory, registers with the server, then customizes the speech applications. That's it.

SPEAK. It's that easy.